



## Meeting - 1

Room No-2

Date-04/09/2017

### Minutes & Resolutions:

As this is the first meeting of the cell, the future course of action is discussed in this meeting. This cell was formed earlier on 28.08.2015. But due to insufficient staff in the college, the issues of this cell were discussed and recorded in IQAC meetings. Subsequently, the decision of the discussion was presented in the form of a proposal to the Governing body to take necessary action.

Presently, the Grievance Redressal cell is working independently. The convener of this cell is Rehati Ranjan Ojha. He requested the members of the cell to observe the problems of students, teachers and office staff and report to the cell, so the grievances are discussed and a proper action is taken.

The convener proposed that a grievance box should be installed outside the office of the Honorable Principal and all should be informed about it. Anyone in the college can submit their written complain in the said box. written complains will be received further and remedial action will be taken.

It was unanimously decided that this cell will review its work in IQAC and report it to the Governing body.

*Rehati Ranjan Ojha*

Signature of the Convener

**Grievance & Redressal Cell  
Convener**

Panchthupi Haripada Gouribala College  
Vill-80, Panchthupi, Dist-Murshidabad

*Mujin*  
Signature of the Principal  
Principal

Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

*Sawa Khan*

*Subir Mandal*

*Shampa Laha*

*Subir Chouda*

*A. Khan*



Meeting -2

Room No-2  
Dated 24.11.2017


Minutes & Resolutions:

1. The minutes of the previous meeting were read and confirmed.
2. Students have complained to the head of departments that the classes are being hampered due to the lack of sufficient classrooms in the college. The matter was also discussed in the meeting of IQAC.

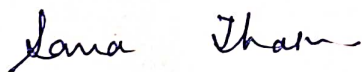
It was unanimously decided that the proposal for the construction of additional Classrooms in the college will be placed in the Governing body.

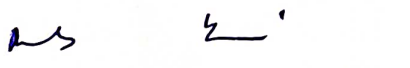
3. IQAC coordinator Professor Arijit Kundu said that students have been informed that the safety of the students is being disrupted due to the absence of a boundary wall at the back of the college.

Honourable Principal Madam said that this matter will be discussed in the Governing body.


  
Signature of the Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members



  
Shampa Chatterjee

  
A. K. Das

  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Grievance & Redressal Cell**  
Convener  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad  
Vill+P.O.- Panchthupi, Dist-Murshidabad



Meeting- 3

Room No-2  
Dated 16.03.2018

Minutes & Resolutions:

1. The minutes of the previous meeting were read and approved.
2. Professor Mihir Kumar Mondal said that, Students need to have proper computer training to accomplish them to Modern Education System.

Professor Soma Thakur said that the feedback given by the students was discussed in the IQAC meeting, in which they demanded to increase the number of computers in the college.

The Honorable Principal Madam, Opined that the needs of the students will be treated sincerely. She also Opined that the students should be allowed to access free Wi-Fi.

An unanimous decision was taken that in this regard a proposal will be placed to the Governing body.

3. All the teachers, students and academic staff of the college demand that the quality of food in the canteen should be enriched.

It was unanimously decided that this committee will monitor the issue properly and report their observations to the Governing body. The Honorable Principal Madam said that she will inform it to the Governing body to take immediate step.

*[Handwritten Signature]*

Signature of the Principal  
Principal

Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

*[Handwritten Signature]*  
Sana Khan.

*[Handwritten Signature]*

*[Handwritten Signature]*

Shampa Laha A. Khan

*[Handwritten Signature]*  
Rebel Ranjan

Signature of the Convener

Grievance & Redressal Cell  
Grievance & Redressal Cell

Convener

Panchthupi Haripada Gouribala College  
Vill & P.O.: Panchthupi, Dist-Murshidabad



Meeting 1

Room No-2

Date: 06.07.2018

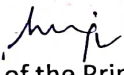
Minutes & Resolutions:

1. The minutes of the previous meeting are read and approved .
2. The students complained to the Principal that there were not adequate number of classes due to the lack of permanent teachers.

It is unanimously decided that an application will be placed to the Governing body for the creation of new teaching posts.

3. Based on the demands of the students, it is decided to take appropriate initiatives to start the computer course as soon as possible.

Our Honourable Principal Madam is requested on behalf of Grievance Redressal cell to start computer classes in the academic year 2018-19.

  
Signature of the Principal

Signature of the Members

Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad



Signature of the Convener

**Grievance & Redressal Cell**  
**Convener**

Panchthupi Haripada Gouribala College  
VIII-PO, Panchthupi, Dist. Murshidabad

ns 4<sup>1</sup>

Stampa Laha



Subir Chanda






Meeting 2

Room No-2

Dated 06.02.2019

Minutes and Resolutions:

1. The minutes of the previous meeting are read and approved.
2. Due to the introduction of CBCS syllabus students need new books. All agree to place it to the Governing body.
3. Prof. Mihir Kumar Mondal says that, as computer course started in our college, so we need a computer teacher and it has been placed before Governing body.
4. It is decided to appoint some guest teachers to meet the needs of the students.

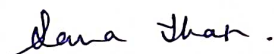
  
Signature of the Principal

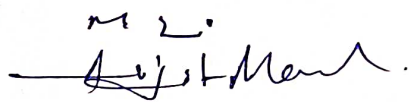
Signature of the Members



Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

  
Signature of the Convener

**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



  
Shampa Laha

  
  
A. Laha



### Meeting 1

Room No-2

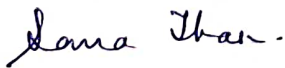
Date: 09.07.2019

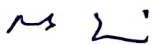
#### Minutes and Resolutions:

1. The minutes of the previous meeting are read and approved.
2. Due to the introduction of the CBCS system it requires more classrooms. Rest of the members of the committee say that they have learned from IQAC Coordinator, three classrooms will be given from DOMA. Convener opines that it will solve classroom problem.
3. Professor Soma Thakur says that we need a trained librarian. The convener requests to the Principal to solve the problem as soon as possible.

  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

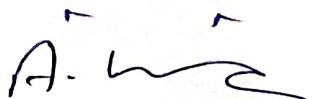
Signature of the Members











  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



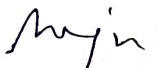
Meeting 2

Room no-2

Dated 30.11.2019

Minutes and Resolutions:

1. Minutes of the previous meeting are read and approved.
2. IQAC Coordinator Professor Mihir Kumar Mondal says that shortage of teachers will be solved very quickly. According to the government guidelines, the guest teachers of the college will be promoted to the state aided college teachers.
4. The Principal says that she has taken the initiative to build a mini indoor stadium for the Students. The Convener thanks the Principal.

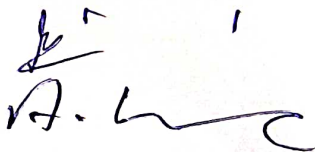
  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members



  
Stampalaha



  
A. L. K.

  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



Meeting 3

Room No-2

Date: 14.03.2020

Minutes and Resolutions:

1. The minutes of the previous meeting are read and approved .
2. Convener Rebati Ranjan Ojha opines that the problem of insufficient teachers has solved as the guest teachers of the college have promoted to state aided college teachers last January. So these teachers will be more active and responsible to improve teaching-learning process.
3. Students are throghing scrap paper here and there in the college premises. For this reason, the convener request the best practice Cell to make the students aware about it. Professor Arijit Kundu suggests to buy some dustbins.

All support this proposal.

*Mujir*

Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

*Stampalaha*

*[Signature]*

*[Signature]*

*Rebat Ranjan Ojha*  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
VIII+P.O.- Panchthupi, Dist-Murshidabad






Meeting- 1

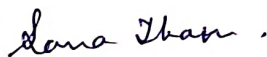
Dated 28.08.2020

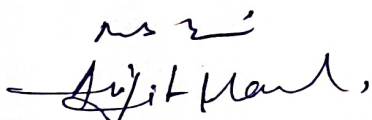
Minutes & Resolutions:

1. The minutes of the previous meeting are read and approved by all.
2. Due to covid situation classes have not been taken. Our Honorable Principal Madam proposes to take online classes to recover the loss of the students. All welcome to this proposal.
3. The convener said that according to the instruction of the Principal madam a mail has been opened to send study materials.

  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad


Signature of the Members



  
Stampalaba





  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



Meeting 2

Dated- 08.12.2020

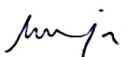
Minutes and Resolutions:

1. The minutes of the previous meeting are read and approved.

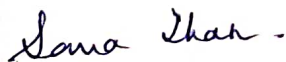
2. Convener Rebati Ranjan Ojha says that students have complained that they are not able to attend online classes properly due to network problem.

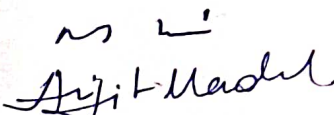

In this context, our Honorable Principal madam said that multiple Whatsapp groups have been created to solve this problem. In these groups and in study material mail audio, video, and notes are being sent by the teachers.

3. The convener also said that to aware the students of online examination, online workshop should be conducted at different times. Everyone agree to this.

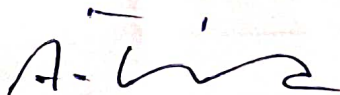
  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

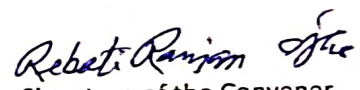
Signature of the Members

  
Sama Khan

  
Arijit Madhel  
  
Shampa Laha



  
A. Laha

  
Signature of the Convener  
Grievance & Redressal Cell  
Convener  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



Meeting 3

Date: 07.05.2021

Minutes and Resolutions:

1. The minutes of the previous meeting are read and approved by all.
2. Professor Mihir Kumar Mondal says that Students find it difficult to submit their online answer sheet for internal assessment.

Principal Madam says that to solve this problem subject wise mail ID has been opened, so that student can send their answer sheet to these mails.

The convener opines that the students will be benefitted for this decision.

*Miji*

Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

*Ana Shan*

*ms m'*

*Sijit Mondal*

*Shampa Laha*

*[Signature]*

*[Signature]*

*Rebati Ranjan etia*

Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**

Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



## Meeting-1

Room No-2

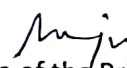
Dated: 18.11.2021

### Minutes and Resolutions:

1. The minutes of the previous meeting were read and approved by all.
2. There is a need for a new larger teachers room due to the lack of space in the existing room for teachers.

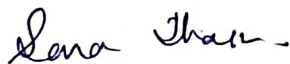
The convener opined that in the post-Covid situation, as offline classes are being conducted, it is necessary to maintain social distancing.

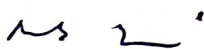
3. From this meeting it was proposed to the IQAC that a larger teachers room is required for the teachers. This proposal was supported by all.

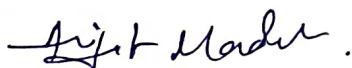
  
Signature of the Principal

Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members













  
Signature of the Convener

**Grievance & Redressal Cell**  
**Convener**

Panchthupi Haripada Gouribala College  
VIII+P.O. Panchthupi, Dist. Murshidabad



Meeting-2

Room No-2

Date: 11.03.2022

Minutes and Resolutions:

1. The minutes of the previous meeting were read and approved by all.
2. The unexpected incident that happened today (11.03.2022) has raised a big question about the internal security of the college. To prevent any unwanted entry into the College, all the members decided that no student can enter in the college without an Identity Card.
3. Professor Mintu Mondal said that to prevent such incidents again in future, it is necessary to increase the vigilance in the college and awareness among the students .
4. The convener requested all the teachers to visit the classrooms during their free time .

All the members supported the above proposal.

*Mintu*

Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

*Lana Khan*

*Ms. S.  
Shampa Laha*

*[Signature]*

*A. Khan*

*Rebati Ranjan Ghos*

Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**

Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



### An Unexpected Incidental Report on 11.03.2022


Today (11.03.2022) an unexpected incident was happened in Panchthupi Haripada Gouribala College college. An external male student and a first semester female student of our college were sitting in room no.11 at around 12:00 pm and trying to misbehave. Based on the Complain of some students of our college, both of them were brought to the principal's chamber and interrogated. But there are various inconsistencies in the words of both of them.

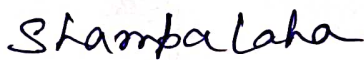
After discussing with the Principal and other teachers, the parents of the two accused students were contacted by phone. After the parents came to the college, the two accused students admitted their wrongdoings and gave a written document that they would never do such unwanted behaviour in future. The two students were then handed over to their parents.

It was decided that this issue will be discussed in detail later in the Grievance Redressal Cell.

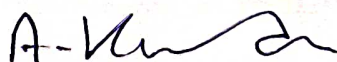
  
Signature of Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

  
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Signature of Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



## Meeting-1

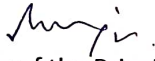
Room No-2

Dated: 14.09.2022


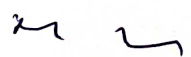
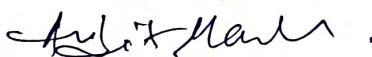
### Minutes and Resolutions:

1. The minutes of the previous meeting were read and approved by all.
2. Professor Mintu Mandal said the students of political science made a complain that if they have no particular classroom.
3. Professor Soma Thakur replied that this type of complain has come from all the department of students.
4. Respected principal Madam has given a suggestion that all the classroom of department will be fixed under IQAC.

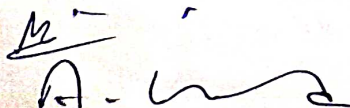
All the presence members accepted the proposal of respected principal Madam.


  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

  
  
  
Stampaloka





  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad



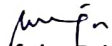
## Meeting-2

Room No-2

Dated: 08.02.2023

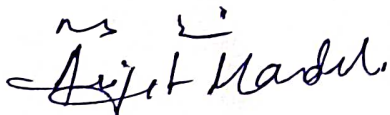
### Minutes and Resolutions:

1. The minutes of the previous meeting were read and approved by all.
2. Professor Soma Thakur said that many students (girls) made a complain that they need a toilet in the ground floor.
3. Professor Sampa laha said the same complain has made to her by many students (girls).
4. Professor Mintu Mondal said that, many students (Boys) also have the same complain student demanded that they need a toilet in the two storied for themselves.
4. Respected principal madam said very soon this problem will be solved. Everybody presence members is welcome of the proposal of Principal.

  
Signature of the Principal  
Principal  
Panchthupi Haripada Gouribala College  
Panchthupi, Murshidabad

Signature of the Members

  
Soma Thakur

  
Ajit Mondal

  
Sampa Laha



  
A. Laha

  
Signature of the Convener  
**Grievance & Redressal Cell**  
**Convener**  
Panchthupi Haripada Gouribala College  
Vill+P.O.- Panchthupi, Dist-Murshidabad